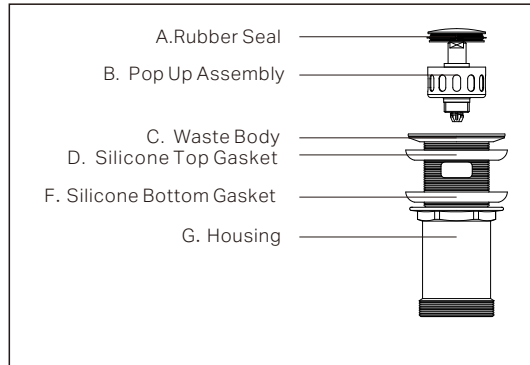


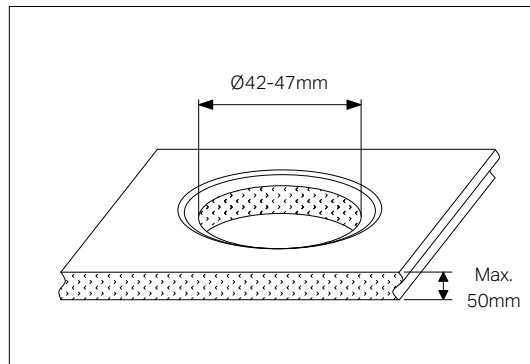
Installation and Maintenance Instructions

328796/328797/328798 Basin Pop Up Plug & Waste 32mm/40mm with Hair Catcher

2.1 Exploded Drawing



2.5 Mounting Surface



1. Safety

Important Information:



- Improper installation or use may result in water damage, Product failure, or personal injury. **Follow all instructions carefully.**
- **If you see a leak, or the Product isn't working properly, turn off the water supply immediately.** Fix the issue before using the Product again.
- **Installation must follow Work Health and Safety (WHS) laws**, including assessing risk before starting work and putting safety measures in place.
- There is a risk of injury from sharp edges, pressurised fittings, tools, and harmful debris during installation. To reduce this risk, **all installers** must wear suitable **personal protective equipment (PPE)**, as identified in the risk assessment, including:



- Eye protection must be worn



- Hand protection must be worn

2. Before Installation



- This Product must be installed by a person who is legally authorised to perform plumbing work in the relevant State or Territory.
- Installation must comply with the AS/NZS 3500 Series, the National Construction Code (NCC), Plumbing Code of Australia (PCA) and local regulations.
- Isolating stop taps must be fitted to the hot and cold inlet connections. Before starting work, turn off the water supply at the isolating stop taps.

1. Product Assurance

- Before installation, remove product from packaging and check that the Product: matches what you ordered, is complete (see Component List) and is not damaged.
- If the Product is incorrect, damaged or missing, DO NOT install. Product must be returned to store with proof of purchase for a refund or replacement. Our manufacturer's warranty does not cover Product which are incorrect, or have been installed with pre-existing damage, obvious defects or missing parts.
- This Product (If Applicable) complies with the Lead-Free requirements of the National Construction Code Volume 3, AS 4020 and NSF 372.

2. Operating Conditions And Limitations

- **Maximum Continuous 65°C** (NCC Vol 3 states " Heated water supplied by a heated water service must be delivered from the point of discharge of fixtures and appliances at a temperature which is unlikely to scald.") Temperature control devices must be installed to ensure compliance with AS/NZS 3500.4.
- **Environmental Conditions:** Designed for residential and light commercial settings. For areas with persistent elevated humidity, poor ventilation or exposure to corrosive substances, additional maintenance and controls (e.g. ventilation or corrosion-resistant fittings) are required to maintain appearance and performance.
- **Water Quality:** This Product must be used with potable water, compliant with the Australian Drinking Water Guidelines (ADWG). To ensure clean water flow and protect internal components, flush the water lines thoroughly before connecting the Product.

3. Installation Requirements

- It is the responsibility of the installer to ensure that the bath waste penetrations are waterproofed by sealing with a preformed flange system or sealant. Allowance must be made for the servicing without damaging the waterproof seal per AS 3740.
- All connections must be clean, free of debris, and properly aligned to prevent cross-threading.

4. Tools Required For Installation



Adj. Spanner
Soft Jaw Covers



Thread Seal
Tape



Plumbers
Grade Silicone

Additional Tools: Depending on the fillings, you may need extra plumbing tools such as a deburrer, tube cutter, hack saw or hole saw.

5. Mounting Surface

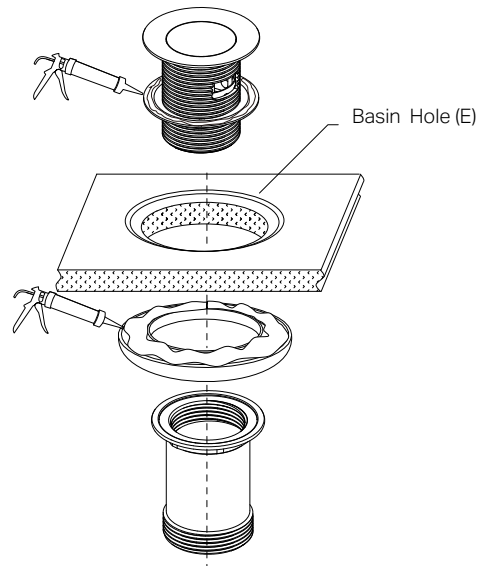
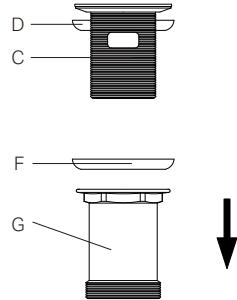
- Basin wastes require a 42-47mm hole in the mounting surface.
- Ensure the maximum thickness of the mounting surface does not exceed 50mm.

Installation and Maintenance Instructions

328796/328797/328798 Basin Pop Up Plug & Waste 32mm/40mm with Hair Catcher

3. Installation Important Information

3. Basin Waste Installation



- Ensure you read, understand, and follow all Safety, Before Installation, and Installation instructions on Page 1 before proceeding.
- The mounting surface must be sealed with a neutral cure, plumbers grade silicone to prevent moisture entering cabinetry and concealed spaces.
- Use only recommended tools and do not overtighten components. Incorrect installation can cause damage or leaks and will void warranty.

1. Check for proper operation of plug before installing housing.
2. Remove the **Housing (G)** and **Silicone Bottom Gasket (F)** from the **Waste body (C)**.
3. Fit the **Silicone Top Gasket (D)** to the **Waste Body (C)** and apply bead of silicone to the bottom of the **Silicone Top Gasket (D)**.
4. Fit the **Waste Body (C)** down into the **Basin Hole (E)** and ensure the waste sits flush and the **Silicone Top Gasket (D)** is even.
5. Apply bead of silicone to the top surface of the **Silicone Bottom Gasket (F)**.
6. Fit **Housing (G)** to thread of **Waste Body (C)** and tighten using wrench.
7. Test for leaks and water tightness.
8. Final Checks:



- **IMPORTANT! KEEP FOR FUTURE REFERENCE.** This document contains essential instructions for the safe assembly, operation, use, and maintenance of the Product. Please ensure this document is left with the home owner, end user, customer, or consumer after installation.

- a) Check that all components are **secure, stable, and operate correctly**.
- b) **Test all connections and seals** and ensure there are no leaks or potential for water ingress.
- c) If any leak occurs, **immediately** turn off and **isolate the supply**.

4. Maintenance

- Annual: - Inspect seals and components at least every 12 months and replace if showing signs of wear, damage, corrosion or failure.
- Weekly: - Use a soft cloth and an on-abrasive cleaner containing a mild surfactant or soap which can help prevent limescale build up.
- Do not use harsh, caustic, corrosive or oxidising cleaners. Never use abrasive or metallic (e.g. steel wool) brushes or scourers.
- Monthly: - Perform a more thorough cleaning, including flushing with warm water, to ensure optimal water flow and prevent clogging.
- Each Use: - Wipe the Product dry with a microfiber cloth after each use to minimise the formation of water spots and limescale.
- If the product has not been used for an extended period, flush the lines for several minutes before use.

Warranty Provider

Tradelink Pty Limited ABN 29 000 003 832 of 1051 Nudgee Rd Banyo QLD 4014 (Tradelink) offers warranties on each of the products set out in Schedule A (Product(s)) for the warranty periods specified, the details of which are set out in this document (Raymor Warranty). This Raymor Warranty is effective as of 1st January 2022 and supersedes and replaces any previous version of this document.

Raymor Warranty

This Raymor Warranty only covers the Products set out in Schedule A and does not extend to items that you have selected outside this range, including the items set out in Schedule B.

Your Raymor Warranty commences from the date of purchase of your Product (or, for new buildings, on the date of handover) for the relevant period set out in Schedule A and is valid for purchases of Products made on or after the 1st March 2014. The Raymor Warranty only applies to you if you are the original purchaser of the Product. It is not transferable.

What We Will Do

Subject to the terms and exclusions contained in this Raymor Warranty document, where a genuine manufacturing defect arises in your Product during the course of normal Domestic Use or Equivalent Commercial Use within the warranty period set out in Schedule A, Tradelink will, at its election repair the defect (without cost to you for labour or replacement parts) or replace the Product.

Limitation of liability under Raymor Warranty

To the fullest extent permitted by law and subject to and without limiting your consumer rights under the Australian Consumer Law, Tradelink expressly limits its liability under this Raymor Warranty and under any other statutory guarantee imposed at law to, at its option:

- the replacement or repair of the Product;
- the supply of an equivalent Product; or
- the payment of the cost of the Product or of repairing the Product or of acquiring an equivalent Product.
- In the event the Product is unavailable or unable to be supplied and a replacement is required, Tradelink reserves the right to supply a Product of equal quality, value and type at their discretion.
- To the fullest extent permitted by law, Tradelink expressly excludes:

- all liability for damage or injury to any person;
- damage to any Property;
- loss of profit, loss of revenue, loss of use, loss of business, loss of opportunity, loss of goodwill, loss of contracts, loss of production, business interruption or any kind of indirect, special or consequential loss or damage arising in connection with the defective product;
- all conditions, warranties and undertakings in relation to the Products except as set out in this document.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This Raymor Warranty is in addition to your rights and remedies under the Australian Consumer Law.

SCHEDULEA: WARRANTY-PRODUCTS AND WARRANTY PERIODS

Raymor Product sold after 1st March 2014	
Category	Warranty Periods#
Mixers	20 years - mixer cartridge, mixer body, aerator, nylon braided TPSIV or PERT flexible hoses, spout, handle and chrome plated finish 10 years - hand pieces and pull-down/out hoses, PVD and electroplate finishes 1 year - seals and labour
Three PieceTapware	15 years - ceramic disc SSAs, spindle SSAs, body, spout, flanges, handles, aerators, fittings and chrome plated finish 5 years - PVD and electroplate finishes 1 year - seals, jumper valves and labour
Sinks & Tubs	25 years - sink & tub body 5 years - cabinet, wastes, clips, by passkit, hoses 1 year - seals and labour
Toilets	20 years - vitreous china, nylon braided TPSIV or PERT flexible hoses and chrome plated finish 15 years - plastic cistern, in-wall cistern frame 5 years - inlet and outlet valves, toilet seat, link piece, flush pipe, flush button, PVD and electroplate finishes, fittings 1 year - seals and labour
Basins	20 years - vitreous china 5 years - plug and waste, overflowing, bottle trap, chrome plated, PVD and electroplate finishes, fittings 1 year - seals and labour
Showers	20 years - main brass body, wall elbow, shower arm, shower rail, PVC coated hose, showerhead, handpiece, slide bracket, diverter assembly, soap dish, and chrome plated finish 5 years - PVD and electroplate finishes 1 year - seals and labour
Accessories	10 years - main body, chrome plated finish and fittings 5 years - PVD and electroplate finishes 1 year - seals and labour
Vanities	20 years - vitreous china top 10 years - polymarble top, cabinet, handles, runners, hinges 5 years - plug and waste, overflow ring and finishes 1 year - seals and labour

#For all clearance, ex-display and items sold as-is" a fixed 12 month limited warranty is provided on parts and labour only, unless otherwise required by law.

Definitions and Interpretation

In these terms and conditions of warranty: "You" means the purchaser or customer acquiring the Goods and "Your" means belonging to you. "We" and "Us" means Tradelink as the manufacturer of the Goods and "Our" means belonging to Us. "Goods" means the goods You claim to be defective.

"Equivalent Commercial Use" is defined as all equivalent to normal domestic use for other than normal residential domestic purposes. Equivalent Commercial Use includes the use of Products in non-business or non-commercial settings (such as public buildings, educational settings, not-for-profit organisations, sports centre communal spaces, lunch rooms, hotel rooms, home offices or in-home business settings). Equivalent Commercial Use excludes the use of Products in commercial kitchens, restaurants, cafes, commercial food preparation spaces and manufacturing facilities, etc.

How to make a warranty claim

To make a claim, contact the Tradelink branch where the Product was originally purchased, as shown on your Tradelink Tax Invoice. Your nearest Tradelink branch can be contacted on 1800PLUMBING(1800758646). No specific claim form is required however the following documentation must be supplied to Tradelink with Your claim:

- Proof of purchase or Tax Invoice; and
- Your contact details; name, address, phone number, email address and the address of the installed Product;
- A photo of Your Product showing defect in question (if applicable); and
- Handover documentation listing the original lot number and project number.

If the Product has not been installed, the Product can be returned with proof of purchase to the place of purchase. The cost of returning the Product is your responsibility; however, if the cost of returning any defective Product is unreasonable, please contact Tradelink on the telephone number listed below so that, if appropriate, we can arrange a collection. You must bear your own costs incurred in making a warranty claim.

Tradelink requires reasonable and adequate access to Products, fittings and fixtures to undertake warranty repairs during normal weekday working hours. To the fullest extent permitted by law and subject to and without limiting your consumer rights under the Australian Consumer Law, Tradelink will not be responsible for any loss, damage or costs where reasonable and adequate access to Products, fittings and/or fixtures is not provided. Where parts or products are replaced or supplied under this warranty, the replacement parts or product shall be considered to be warranted from the original Product date of purchase.

If a Raymor Warranty service call finds that your Product does not have a genuine manufacturing defect, Tradelink reserves the right to charge you a service fee.

Tradelink reserves the right to provide you with minor components as 'parts only'.

What is not covered

Your Raymor Warranty does not cover any defect or damage caused or partly caused, by or arising through: fair wear and tear (e.g. working seals in the inlet and outlet valves, scratching from cleaning, etc.);misuse, incorrect storage or handling of the Products ;failure to correctly install, use or maintain the Product or to follow any instructions or guidelines for installation, use or maintenance of the Product; adverse environmental conditions ;faulty design of a system in which the Products are used; the use of the Product otherwise than for any application specified on a quote or order form, price book or catalogue issued by Tradelink ;the continued use of the Product after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or any accident or act of God.

Your Raymor Warranty will be voided if any of the events detailed below arise:

- You are unable to provide proof of purchase or equivalent documentation from an authorised retailer of a Product;
- the Product is not installed by a licensed plumber and/or electrician;
- the Product is not installed in accordance with relevant Australian Standards, NCC and state regulations;
- the Product is not installed in accordance with the manufacturer's installation instructions;
- the water pressure exceeds stated limitations as per the Product installation instructions;
- the hot water system delivery temperature at the outlet exceeds 65 degrees Celsius;
- isolation stop taps are not fitted per AS/NZS 3500 requirements for appliances and apparatus or the manufacturer's installation instructions;
- other devices are fitted to the outlet of tapware (e.g. water filters or stop valves);
- Tradelink non-approved parts are fitted in tap body or end of line water flow regulating devices;
- repair, service, alteration or replacement has been undertaken without the prior approval of Tradelink
- works are undertaken by a non-approved service agent or technician or where works are undertaken with non-standard or non-genuine replacement parts;
- in appropriate or non-approved connection fittings are used connecting Product to sewer;
- unauthorised modifications are made to Product;
- the Product is used for an incorrect application such as non-potable water, in commercial kitchens, restaurants, cafes, manufacturing facilities, etc.;
- the defect is a result of obstructions or damage due to inadequate flushing of system or problems caused by water supply (e.g. silt, thread tape, silicone, copper shavings, corrosion and excessive water pressure over 500kpa);
- the Product does not have all its components;
- there is a failure to regularly clean or replace dirty or blocked tapware aerator inserts and/or shower heads, etc.;
- there is a failure to regularly inspect flexible hoses for signs of failure including bulging, rust, wear, moisture, breaks, kinking, staining or discolouration;
- the removal or failure to install flow regulator in tapware or showers or regulated check valve or check valves in hand showers or veggie mixers;
- the Product is used with water additives (i.e. cleaning chemicals, disinfectants or additives in toilet cisterns);
- damage is caused to any surface, finish or protective coating by adhesives, sealants, etc.;
- damage is caused to any surface, finish or protective coating by caustic, corrosive, abrasive or harsh product (e.g. solvent, disinfectant, dye, bleach, oil, polish, acid, degreaser, alcohol, aerosol, etc.);
- exposure to ferrous metals or oxidants on stainless steel or chrome surfaces occurs (including substantial or prolonged exposure to cast iron, steel wool, bleach, hard water, etc.);
- installation or removal costs are incurred after the installation of Products which contained obvious or visible faults;
- damage caused to the Product from installation or post installation use, abuse or misuse;
- Product damage caused by misuse or abuse, as determined by a Tradelink Authorised Service Agent or
- where a Product is coupled or used with a product other than a Product, the Raymor Warranty is limited only to the Product.

It is the responsibility of you and/or the installer to ensure that prior to installation:

- the Product is not damaged;
- you are happy with your purchase; and
- the Product has all its components.
- Following installation of your Product, it is your responsibility to ensure all required maintenance is performed.

Installed Products are warranted for genuine manufacturing defects arising in your Product during the course of normal domestic or equivalent commercial use for the term of the warranty period. Our manufacturer's warranty does not cover Product which are incorrect or have been installed with pre-existing damage or missing parts.

Care Information

To ensure that you receive the longest lasting product life possible, we offer the following general advice to you for the care and maintenance of your Products:

- Regularly clean with warm, soapy water or detergent. Do not use caustic, corrosive or abrasive chemicals.
- Use a soft, dampened sponge or cloth. Never use an abrasive brush, pad, cloth or scourer to clean your Products.
- Chrome and stainless steel finishes should never be cleaned with chlorides, steel wool, wire brushes,
- Wipe surfaces clean and thoroughly rinse with water immediately after using any cleaner or solution.

Plastic, stainless steel, chrome, brass, vitreous china, silicone and polymarble Products are generally considered to be stain-resistant and durable but care should be taken in their use and maintenance as they are not stain-proof or scratch proof. Vanity cabinets are manufactured from moisture-resistant materials but are not water-proof and care should be taken to wipe up spills and drips immediately and use in a well-ventilated environment.